



MCO Pharmacy Delivery Resources



INSURANCE/ MCO	PHONE NUMBER	PROCESS FOR STARTING MEDICATION DELIVERY
AmeriHealth Caritas DC	Pharmacy Enrollee Services: 1-888-452-3647	-Register and send in the prescriptions online, by mail, or by phone to have delivered to the home address through Walgreens within 10 business days -If already registered, Enrollees can ask their prescriber to fax or submit and electronic prescription https://www.amerhealthcaritasdc.com/pdf/member/medicaid/walgreens-mail-service-brochure.pdf
CareFirst Community Health Plan DC	Enrollee Services: 202-821-1100 24-Hour Pharmacy Hotline: 866-287-6156	-Register and send in the prescription online through AllianceRx Walgreens to set up medication delivery https://www.alliancerxwp.com/home-delivery
MedStar Family Choice DC	1-888-404-3549	-Register and send in the prescription online through CVS Caremark to set up medication delivery https://www.caremark.com/manage-prescriptions/rx-delivery-by-mail.html#acc_uuided6a318d-b6f9-4440-b702-113a41e1f7a5
Health Services for Children with Special Needs	CVS Customer Care: 866-885-4944 HSCSN Customer Care: 202-467-2737	-Enrollee's prescriber can complete the FastStart New Prescription Fax Form through CVS Caremark https://hscsnhealthplan.org/sites/default/files/cvs_caremark_mail_service_fax%20form.pdf
Genoa Pharmacy 801 Pennsylvania Ave All Insurance	202-524-8137	-No registration needed -When providing prescription (in person or electronically through the prescriber), note delivery and address -If received before 1pm, medications will be delivered same day (pending any prior authorizations) -If requiring bubble packs, medications will be delivered within 24-48 hours (pending any prior authorizations)

Web Links with Additional Details for Pharmacy Benefits

AmeriHealth Caritas DC

<https://www.amerhealthcaritasdc.com/member/eng/medicaid/benefits/pharmacy.aspx>

CareFirst Community Health Plan DC

<https://www.carefirstchpdc.com/medicaid-pharmacy-prescriptions.html>

MedStar Family Choice DC

<https://www.medstarfamilychoice.com/dc-healthy-families/for-dc-healthy-families-members/pharmacy-benefits/>

Health Services for Children with Special Needs DC

<https://hscsnhealthplan.org/enrollees/pharmacy-benefits>